

# Waukesha School District – Wisconsin

## Introduction

This case study of Waukesha School District is based on a March 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“The program works!”

“CPI has improved staff de-escalation skills, overall safety, and has become ingrained in our training.”

“Using CPI training has led to improved student outcomes because of an increase in direct instruction time (For instance, test scores, student grades, graduation rates, etc.).”

“Susan and the staff have always been very helpful and supportive.”

“CPI has given me the strategies to help students be successful.”

## Challenges

Sought Nonviolent Crisis Intervention® training to:

- Improve organizational culture
- Improve staff skills in managing behaviors

## Environment

Categorizes their school as a suburban school.

## Results

The surveyed organization achieved the following results with CPI:

- Reduced challenging/disruptive behaviors by over 50% since implementing CPI de-escalation techniques.
- Decreased the use of physical restraint and seclusion by 75–99% since implementing CPI training.

### Organization Profile

Organization:  
**Waukesha School District**

Industry:  
**Educational Institution**

### About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

**Learn More:**

[Crisis Prevention Institute](#)