Nonprofit (Maine) and Dementia Capable Care Training

Introduction

This case study of a non-profit is based on a September 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service. The profiled organization asked to have their name blinded to protect their confidentiality.

> "DCS improved quality of care and quality of life for our elders with dementia."
>
> "DCS has great content with excellent instruction and materials."
>
> "DCS has improved staff skills in promoting positive behavioral responses with clients."

Challenges

- Sought DCS training and consulting to:
  - Increase client function, safety, and quality of life
  - Improve staff skills and confidence in handling challenging behaviors
  - Reduce psychotropic medication use
  - Reduce ER visits and hospitalizations
  - Decrease staff turnover and stress

Environment

- Describes their memory care environment as:
  - Assisted living
  - Skilled nursing / long-term care
  - Short-term rehab / transitional care
  - Dementia care unit

Results

- Using DCS training resulted in:
  - Decreased use of psychotropic medication
  - Decreased falls
  - Decreased staff turnover
- Achieved return on their investment with DCS by:
  - Increasing clients' function, safety, and quality of life
  - Improving staff skills and confidence in managing challenging behaviors
  - Reducing psychotropic medication use
  - Decreasing staff turnover and stress

Organization Profile

The organization featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Industry:
Non-profit

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

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 Crisis Prevention Institute