

Kings Regional Rehabilitation Centre – Newfoundland

Introduction

This case study of Kings Regional Rehabilitation Centre is based on a June 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

“Improved rapport.”

Challenges

- Sought Nonviolent Crisis Intervention training because of the following:
- Meet regulatory compliance
- Reduce workplace violence rate
- Improve staff skills in managing behaviors

Environment

- Categorizes their mental health organization / environment as a group home.

Results

- Reduced challenging/disruptive behaviors by 40–49% since implementing CPI de-escalation techniques.
- Achieved return on investment with CPI by:
 - Improving staff skills and confidence

Organization Profile

Organization:
**Kings Regional
Rehabilitation Centre**

Organization Size:
State & Local

Industry:
Government

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention
Institute](#)