

Grand Valley Local Schools – Ohio

Introduction

This case study of Grand Valley Local Schools is based on a March 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI training provides safe and effective strategies to de-escalate crisis situations.”

“CPI improved staff de-escalation skills, overall safety, and has become ingrained in our training.”

“Because of an increase in direct instruction time, CPI training has led to improved student outcomes. (Examples: test scores, student grades, graduation rates, etc.)”

“With CPI, I’m able to instruct better based on my excellent support and education. Re-education and refreshers are built into daily practice.”

“CPI provides our staff with confidence to de-escalate a crisis.”

Challenges

- Sought Nonviolent Crisis Intervention® training to:
 - Improve staff confidence in working with challenging student behaviors
 - Improve staff skills in managing behaviors

Environment

- Categorizes their school as a rural school

Results

- Reduced challenging/disruptive behaviors by 30–39% since implementing CPI de-escalation techniques
- Decreased the use of physical restraint and seclusion by 75–99% since implementing CPI training
- Agree that the enhanced content has helped with the following:
 - Their trainings are more relevant for more staff
 - They can train more staff, such as general education staff, now that the content is relevant for more roles
 - The Decision-Making Matrix helps their staff analyze the degree, likelihood, and potential outcomes of risk behavior
 - The Opt-Out Sequence helps their staff reduce the duration and restrictiveness of physical engagement
 - The Physical Skills Evaluation Framework helps their staff consider the safety, effectiveness, acceptability, and transferability of any physical intervention

Organization Profile

Organization:
Grand Valley Local Schools

Industry:
Educational Institution

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)