

# Case Study: Lafayette Parish School Board

## Introduction

This case study of LAFAYETTE PARISH SCHOOL BOARD-LAFAYETTE is based on a December 2015 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.

“CPI has improved staff de-escalation skills, overall safety, and has become engrained in our training.”

“Unfortunately, there are no college courses which teach one how to deal with escalating behaviors and risky behaviors, This program should be a requirement for all people going into the education profession.”

“No matter what time of day or evening, a question might arise and there is always someone to assist or answer or help us problem solve.”

“CPI training is the best methodology to prevent acting-out behaviors before they can occur and when they do occur the training allows you to de-escalate students and allow them to keep their dignity.”

## Challenges

Sought Nonviolent Crisis Intervention® training in order to:

- Meet regulatory compliance
- Reduce workplace violence rate
- Reduce worker compensation claims
- Improve school culture
- Improve staff confidence in working with challenging clients
- Improve staff skills in managing behaviors

### Organization Profile

Organization:  
**LAFAYETTE PARISH  
SCHOOL BOARD-  
LAFAYETTE**

Industry:  
**Educational Institution**

## Environment

Has gone through the following CPI advanced training program:

- Autism Spectrum Disorders

## Results

- Reduced worker compensation claims by over 50% as a result of implementing CPI techniques.
- Reduced challenging / disruptive behaviors by 40–49% since implementing CPI de-escalation techniques.
- Decreased the use of physical restraints and seclusions by 75–99% since implementing CPI training.

### About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

**Learn More:**

[Crisis Prevention Institute](#)