

# Small Business Health Care Company (Missouri) and Dementia Capable Care Training

## Introduction

This case study of a small business health care company is based on a September 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.



“DCS provides a platform of training to educate staff and families.”

“DCS has improved staff skills in promoting positive behavioral responses with clients.”

## Challenges

- Sought DCS training and consulting to:
  - Increase census and revenue

## Environment

- Describes their memory care environment as assisted living

## Results

- Improved their dementia care practices by 25–49%.
- Using DCS training resulted in:
  - Improved provisioning of person-centered care
  - Decreased decline in ADL performance
  - empowering staff
- Achieved return on their investment with DCS by:
  - Increasing clients’ function, safety, and quality of life

### Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:  
**Small Business**

Industry:  
**Health Care**

### About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)