

# Valley View School District District, Illinois: Mary Davis

## Introduction

This case study of Valley View School District District is based on a March 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“I am passionate about developing relationships with students, so de-escalation can positively occur and physical restraint will not be necessary, as it has not been necessary in our facility.”

“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

“Using CPI training has led to improved student outcomes, because of an increase in direct instruction time. (Examples: test scores, student grades, graduation rates, etc.)”

“CPI allows our staff to promote positive attitudes and safety plans for students and staff.”

## Challenges

- Sought Nonviolent Crisis Intervention® training to:
  - Meet regulatory compliance
  - Reduce workplace violence rate
  - Reduce worker compensation claims
  - Improve organizational culture
  - Improve staff confidence in working with challenging student behaviors
  - Improve staff skills in managing behaviors
  - De-escalate students' behaviors

## Environment

- Categorizes their school as:
  - A suburban school
  - A special education school
  - A general education school
- Provides refresher training to their staff every 6 months

## Results

- Reduced challenging/disruptive behaviors by over 50% since implementing CPI de-escalation techniques
- Decreased the use of physical restraint and seclusion by 100% since implementing CPI training
- Agrees that the enhanced content has helped with the following:
  - Their trainings are more relevant for more staff
  - They can train more staff, such as general education staff, now that the content is relevant for more roles
  - The RESPONSE Continuum helps their staff consider how they can best help an individual decelerate when behaviors have potential risk

### Organization Profile

Organization:  
**Valley View School District District**

Industry:  
**Educational Institution**

### About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

#### Learn More:

[Crisis Prevention Institute](#)