

# Faith Regional Health Services – Nebraska

## Introduction

This case study of Faith Regional Health Services is based on a June 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“I believe in the principles of CPI. CPI can help someone with any stressful situation.”

“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

“CPI training improved my organization’s HCAHPS score.”

“This training gives staff the confidence to assist a client going through a crisis. It has also increased the care of our clients by preventing the amount of time spent in de-escalation, restraints, and seclusion.”

## Challenges

Sought Nonviolent Crisis Intervention® training to:

- Reduce workplace violence rate
- Improve staff confidence in working with challenging clients
- Improve staff skills in managing behaviors

## Environment

Categorizes their healthcare environment as behavioral.

## Results

- Decreased the use of physical restraints and seclusions by 50–74% since implementing CPI training.
- Agrees that the enhanced content has helped them, their staff, and their organization.
- Achieved return on investment with CPI by improving staff skills and confidence.

### Company Profile

Company:  
**Faith Regional Health Services**

Company Size:  
**Medium Enterprise**

Industry:  
**Computer Services**

### About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

**Learn More:**

[Crisis Prevention Institute](#)