

Black Country Partnership NHS Foundation Trust

Introduction

This case study of Black Country Partnership NHS Foundation Trust is based on a May 2017 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“MAPA physical intervention skills have increased staff confidence.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select Crisis Prevention Institute:

- Sought CPI training because of the following:
 - The BCPFT have worked with Positive Options for over a decade. CPI have now merged with the aforementioned so the BCPFT now work alongside this organisation.

Use Case

The key features and functionalities of Crisis Prevention Institute that the surveyed company uses:

- Categorises their organisation / environment as an inpatient centre.

Results

The surveyed company achieved the following results with Crisis Prevention Institute:

- Reduced challenging/disruptive behaviors by below 20% since implementing CPI de-escalation techniques.
- Decreased the use of physical restraints and seclusions by 0–24% since implementing CPI Training.
- Achieved return on investment with CPI by:
 - Meeting regulatory compliance
 - Improving staff skills and confidence

Company Profile

Company:
**Black Country Partnership
NHS Foundation Trust**

Company Size:
Medium Enterprise

Industry:
Health Care

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)