

Oregon Youth Authority

Introduction

This case study of Oregon Youth Authority is based on a June 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI gave our agency a common language in dealing with behavioral issues with the youth we serve.”

“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

Challenges

- Sought Nonviolent Crisis Intervention® training to:
 - Reduce workplace violence rate
 - Improve staff skills in managing behaviors

Environment

- Categorizes their organization as a juvenile corrections facility.

Results

- Reduced challenging/disruptive behaviors by 30–39% since implementing CPI de-escalation techniques.
- Agrees that the enhanced content has helped them, their staff, and their organization.
- Achieved return on investment with CPI by:
 - Reducing injuries
 - Improving staff skills and confidence

Organization Profile

Organization:
Oregon Youth Authority

Organization Size:
State & Local

Industry:
Government

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)