Case Study: School District

Introduction

This case study of a educational institution is based on a September 2015 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service. The profiled organization asked to have their name blinded to protect their confidentiality.

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"CPI improved staff de-escalation skills, improved overall safety, and has become engrained in our training."

"Using CPI training has led to improved student outcomes, because of an increase in direct instruction time.(For instance, test scores, student grades, graduation rates, etc.)"

"I have seen the behaviors reduced from over seventy incidents that involved a physical intervention down to 10 over a three year period of consistent training involving a focus on the verbal deescalation techniques and a hands-off focus."

"I like that I am able to get the teaching supplies I need on short notice as I am sometimes asked to provide a training that I (unfortunately) do not always have the supplies/workbooks for."

"I have observed that the staff has more awareness and knowledge regarding how to deescalate a situation as opposed to fueling a by themselves becoming an antecedent."

Challenges

- Sought Nonviolent Crisis Intervention® training because of the following:
  - Meet regulatory compliance
  - Reduce workplace violence rate
  - Improve staff confidence in working with challenging clients
  - Improve staff skills in managing behaviors

Environment

- Categorizes their school as the following:
  - Rural school
  - Public school
  - Special education
  - General education
- Provides refresher training to their staff every 12 months.

Results

- Reduced challenging/disruptive behaviors by over 50% since implementing CPI de-escalation techniques.

Organization Profile

The organization featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Industry:
Educational Institution

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

 Crisis Prevention Institute