

School Administrative Unit 71 – New Hampshire

Introduction

This case study of School Administrative Unit 71 is based on a March 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“I have seen firsthand over many years how the CPI training has improved the school climate and has given confidence to those working with challenging students.”

“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

“Using CPI training has led to improved student outcomes, because of an increase in direct instruction time. (For instance, test scores, student grades, graduation rates, etc.)”

“I have forwarded several of CPI’s informative emails to my staff as ongoing refreshers of how the training applies in their everyday work with kids. We use this information during refresher workshops too.”

“We were a small school with a well-meaning staff that did not initially understand the Integrated Experience concept. Once CPI training techniques became ingrained in the staff, annual restraint numbers went from the mid-teens per year, many of which may have been preventable, to one or maybe two per year!”

Challenges

- Sought Nonviolent Crisis Intervention® training to:
 - Improve staff confidence in working with challenging student behaviors
 - Improve staff skills in managing behaviors

Environment

- Categorizes their school as:
 - A rural school
 - A public school
 - A day school
 - A general education school

Results

- Reduced challenging/disruptive behaviors by over 50% since implementing CPI de-escalation techniques
- Decreased the use of physical restraint and seclusion by 75–99% since implementing CPI training

Organization Profile

Organization:
School Administrative Unit 71

Industry:
Educational Institution

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

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