

# Case Study: Juvenile Corrections Facility

## Introduction

This case study of a state & local government is based on a December 2015 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service. The profiled organization asked to have their name blinded to protect their confidentiality.



“CPI improved staff de-escalation skills, improved overall safety, and has become engrained in our training.”

“It is very helpful in dealing with the kids and teaching others.”

## Challenges

Sought Nonviolent Crisis Intervention® training to:

- Meet regulatory compliance

## Environment

Categorizes their environment as a juvenile corrections facility.

## Results

- Reduced challenging/disruptive behaviors by 30–39% since implementing CPI de-escalation techniques.
- Reduced worker compensation claims by 20–29% as a result of implementing CPI techniques.
- Reduced the use of force by 30–39% since implementing CPI techniques.

### Organization Profile

The organization featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Organization Size:  
**State & Local**

Industry:  
**Government**

### About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)