

# Oulton College – New Brunswick

## Introduction

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This case study of Oulton College is based on a June 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI works. I also really see the value of the enhancements that were recently made to the training.”

“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

“Using CPI training has led to improved student outcomes, because of an increase in direct instruction time. (For instance, test scores, student grades, graduation rates, etc.)”

“Properly trained in CPI, our students are prepared to enter the workforce.”

## Challenges

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- Sought Nonviolent Crisis Intervention® training to teach adults who will be going to work in the child and youth care field. “I’m training the students so that they’re prepared once they get hired in the field.”

## Environment

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- Categorizes their school as a private post-secondary college.

## Results

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- Agrees that the enhanced content has helped them, their students, and their school.
- Achieved return on investment with CPI by improving students’ skills and confidence.

### Organization Profile

Organization:  
**Oulton College**

Industry:  
**Educational Institution**

### About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

**Learn More:**

[Crisis Prevention Institute](#)