

Hawaii Behavioral Health

Introduction

This case study of Hawaii Behavioral Health is based on a March 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

“CPI is a phone call away to guide me with questions I may have.”

Challenges

Sought Nonviolent Crisis Intervention training because of the following:

- Improve staff skills in managing behaviors

Environment

- Categorizes their mental health organization / environment as community health.
- Provides refresher training to their staff every 6 months.

Results

- Reduced challenging/disruptive behaviors by 30—39% since implementing CPI de-escalation techniques.
- Decreased the use of physical restraint and seclusion by 25—49% since implementing CPI Training.
- The Physical Skills Evaluation Framework helps their staff consider the safety, effectiveness, acceptability, and transferability of any physical intervention.

Company Profile

Company:
Hawaii Behavioral Health

Company Size:
Medium Enterprise

Industry:
Health Care

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)