

# Case Study: Pike County Agency For Developmental Disabilities

## Introduction

This case study of Pike County Agency for Developmental Disabilities is based on a August 2015 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI improved staff de-escalation skills, improved overall safety, and has become engrained in our training.”

“The information regarding verbal intervention is extremely helpful to staff.”

“Using the skills taught in CPI makes our staff more responsive to the emotional needs of those we support. CPI helps us build trust with those we support, and the improved relationships have a positive impact on day-to-day interactions.”

## Challenges

- Sought Nonviolent Crisis Intervention® training to meet regulatory compliance.

## Environment

- Has gone through the following CPI advanced training program:
  - Autism Spectrum Disorders
- Categorizes their mental health environment as community health.

## Results

- Reduced challenging and disruptive behaviors by 30—39% since implementing CPI de-escalation techniques.
- Decreased the use of physical restraints and seclusions by 100% since implementing CPI training.

### Organization Profile

Organization:  
**Pike County Agency for Developmental Disabilities**

Industry:  
**Non-profit**

### About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)