

Leicestershire Partnership NHS Trust

Introduction

This case study of Leicestershire Partnership NHS Trust is based on a May 2017 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“Feedback from staff is positive and happy with the MAPA ethos. The organisation is looking towards getting service user feedback to inform future practice.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select Crisis Prevention Institute:

- Sought CPI training because of the following:
 - Meet regulatory compliance
 - Reduce workplace violence rate
 - Improve organisational culture
 - Improve staff confidence in working with challenging clients
 - Improve staff skills in managing behaviours

Use Case

The key features and functionalities of Crisis Prevention Institute that the surveyed company uses:

- Categorizes their organisation / environment as an inpatient center.

Results

The surveyed company achieved the following results with Crisis Prevention Institute:

- Achieved return on investment with CPI by:
 - Meeting regulatory compliance
 - Improving staff skills and confidence

Company Profile

Company:
**Leicestershire Partnership
NHS Trust**

Company Size:
Large Enterprise

Industry:
Health Care

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)