

Milwaukee Public Schools – Wisconsin

Introduction

This case study of Milwaukee Public Schools is based on a March 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI has been so beneficial to me, my coworkers, and the clients we serve.”

“CPI improved staff de-escalation skills, overall safety, and has become ingrained in our training.”

“Because of an increase in direct instruction time, CPI training has led to improved student outcomes. (Examples: test scores, student grades, graduation rates, etc.)”

“CPI training has given me the opportunity to find additional resources that assist in understanding the information being taught.”

“After implementing CPI training, I have more staff sharing their experiences about being able to verbally de-escalate more effectively.”

Challenges

- Sought Nonviolent Crisis Intervention® training to:
 - Improve organizational culture
 - Improve staff confidence in working with challenging student behaviors
 - Improve staff skills in managing behaviors

Organization Profile

Organization:
Milwaukee Public Schools

Industry:
Educational Institution

Use Case

- Categorizes their school as a public school

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)

Results

- Reduced challenging/disruptive behaviors by over 50% since implementing CPI de-escalation techniques
- Decreased the use of physical restraint and seclusion by 50–74% since implementing CPI training
- Agree that the enhanced content has helped with the following:
 - Their trainings are more relevant for more staff
 - The Decision-Making Matrix helps their staff analyze the degree, likelihood, and potential outcomes of risk behavior
 - The RESPONSE Continuum helps their staff consider how they can best help an individual decelerate when behaviors have potential risk
 - The Opt-Out Sequence helps their staff reduce the duration and restrictiveness of physical engagement
 - The Physical Skills Evaluation Framework helps their staff consider the safety, effectiveness, acceptability, and transferability of any physical intervention