COUCHBASE CASE STUDY

State & Local Government Customer Saw ROI Within 3 Months

Introduction

This case study of a state & local government is based on a July 2020 survey of Couchbase customers by TechValidate, a 3rd-party research service. The profiled organization asked to have their name blinded to protect their confidentiality.

> " "We have been using Couchbase for few years. Overall, we're happy with the performance."

Challenges

The business challenges that led the profiled organization to evaluate and ultimately select Couchbase:

- Experienced the following challenges prior to implementing Couchbase:
  - Scaling
  - Replication
- Evaluated the following vendor before choosing Couchbase:
  - Redis

Use Case

The key features and functionalities of Couchbase that the surveyed organization uses:

- Values the following Couchbase features compared to other solutions they have used:
  - Full Text search
  - Cache
- Describes their Couchbase deployment:
  - Clusters: up to 10
  - Nodes: up to 10

Results

The surveyed organization achieved the following results with Couchbase:

- Saw returned value within 1-3 months after implementing Couchbase.
- Rates the following improvements since working with Couchbase:
  - Increased query performance: up to 25%
  - Increased operational efficiency: up to 25%
  - Accelerated response times: up to 25%
  - Improved application uptime & availability: up to 25%

Organization Profile

The organization featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Organization Size:
State & Local

Industry:
Government

About Couchbase

Couchbase provides an enterprise-class, multicloud to edge database that offers the robust capabilities required for business-critical applications on a highly scalable and available platform.

Learn More:

 Couchbase

Research by **TechValidate** by SurveyMonkey