

Citynet

Introduction

This case study of Citynet is based on a May 2020 survey of Cisco SecureX threat response customers by TechValidate, a 3rd-party research service.



“Cisco AMP and Firepower is how we use it and love it!”

“It simplifies the review, research and impact analysis of security events and frees our team up to work on other security initiatives.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select Cisco SecureX threat response:

- Needed to solve the following security challenges when they started using SecureX threat response with their Cisco Security products:
 - Needed their security technologies to work together
 - Wanted to identify and remediate threats faster
 - Wanted to maximize the time of their skilled resources due to being understaffed

Use Case

The key features and functionalities of Cisco SecureX threat response that the surveyed company uses:

- Uses SecureX threat response at least once a week.
- Improved collaboration across the following teams after using Casebook in SecureX threat response:
 - Improved collaboration within SecOps
- agrees that SecureX threat response’s ability to connect with 3rd party security tools for comprehensive investigations is important to them.

Results

The surveyed company achieved the following results with Cisco SecureX threat response:

- Greatest value they get from the Chrome or Firefox browser plug-in for SecureX threat response:
 - Ability to kick off an investigation
- Eliminated the following tasks after using SecureX threat response:
 - Detection & Analysis tasks
 - Containment, Eradication, and Recovery tasks
- Weekly time savings their Security Operations team achieved by using SecureX threat response for the following use cases:
 - incident management: at least 1-3 hours/week
 - threat intelligence and investigations: at least 1-3 hours/week
 - remediation / first strike response actions: at least 1-3 hours/week

Company Profile

Company:
Citynet

Company Size:
Small Business

Industry:
Energy & Utilities

About Cisco SecureX threat response

Don’t clone your security team—get Cisco Threat Response instead. Threat Response automates integrations across select Cisco Security products and accelerates key security operations functions: detection, investigation, and remediation. It is a key pillar of our integrated security architecture.

Learn More:

[Cisco](#)

[Cisco SecureX threat response](#)