

CISCO STEALTHWATCH CASE STUDY

# **Elavon Merchant Services**

### Introduction

This case study of Elavon Merchant Services is based on a September 2016 survey of Cisco Stealthwatch customers by TechValidate, a 3rd-party research service.

"Stealthwatch protects my previous investments by allowing me to do more with my existing security tools."

"Stealthwatch has dramatically improved my organization's security posture."

"Stealthwatch has helped Elavon increase visibility of our network's edge points by 75 percent and it does a wonderful job in helping us to detect traffic anomalies in a few minutes. It has saved us lots of money, but more importantly, it helps us to maintain our priceless reputation as a very secure financial services company!"

"I love Stealthwatch because it makes security easier!"

### Challenges

The business challenges that led the profiled company to evaluate and ultimately select Cisco Stealthwatch:

- Uses Stealthwatch to gain visibility into the following:
  - Edge
  - Application usage

#### **Company Profile**

Company: Elavon Merchant Services

Company Size: Medium Enterprise

## Use Case

The key features and functionalities of Cisco Stealthwatch that the surveyed company uses:

- Uses Stealthwatch for the following reasons:
  - Improve network performance
  - Conduct forensic investigations
  - Proactively hunt for threats on the network
  - Prevent DDoS attacks
  - Enforce policy

## Results

The surveyed company achieved the following results with Cisco Stealthwatch:

- Uses Stealthwatch for the following reasons:
  - Improve security efficacy
  - Reduce enterprise risk
  - Improve regulatory compliance
- Uses Stealthwatch to enable the following:
  - Detect threats faster
  - Reduce mean time to dwell for threats on the network
  - Accelerate incident response
  - Improve forensic investigations
  - Use the network as a sensor
- Rates their experience with Stealthwatch's proposed benefits to be as follows:
  - Simple, easy to use: agree
  - Open, easy to integrate: agree
  - Automated, reduces manual work: agree
  - Effective, enhances security: strongly agree

### About Cisco Stealthwatch

With Stealthwatch, organizations can improve both network security and performance, and avoid the high costs associated with downtime, security breaches and other issues.

#### Learn More:

Cisco

Cisco Stealthwatch

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✓ Validated

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