

# J.C. Penney

## Introduction

This case study of J.C. Penney is based on an April 2017 survey of Cisco Identity Services Engine customers by TechValidate, a 3rd-party research service.



“ISE provides great central authentication with easier rule sets than ACS provided. It has made the move to cert base authentication easy.”

## Challenges

The business challenges that led the profiled company to evaluate and ultimately select Cisco Identity Services Engine:

- Purchased Cisco ISE for the following reason:
  - Range of capabilities
- The following IT trends are driving the need for Cisco ISE:
  - Secure Network Access
  - Remote Access
  - Cisco Wireless, EAP-TLS

## Use Case

The key feature and functionality of Cisco Identity Services Engine that the surveyed company uses:

- Is using version 1.4 of Cisco ISE.

## Results

The surveyed company achieved the following results with Cisco Identity Services Engine:

- Enables organizations to:
  - Secure access
  - Manage guest services
- Achieved the following outcome using Cisco ISE:
  - Minimize the risk of unsecured devices entering the network
- Is currently satisfied with ISE.
- Finds the following Cisco ISE feature to be most valuable:
  - TACACS+

### Company Profile

Company:  
**J.C. Penney**

Company Size:  
**Large Enterprise**

Industry:  
**Retail**

### About Cisco Identity Services Engine

Gain awareness of everything hitting your network. Provide access consistently and efficiently. Relieve the stress of complex access management.

#### Learn More:

[Cisco](#)

[Cisco Identity Services Engine](#)