

Chrome River helps the British Columbia Safety Authority enable remote work with cloud-based, paperless solutions

Introduction

This case study of British Columbia Safety Authority is based on a September 2020 survey of Chrome River by Emburse customers by TechValidate, a 3rd-party research service.

Challenges

Prior to choosing Chrome River, the British Columbia Safety Authority used Concur and a spreadsheets/manual based process.

After evaluating Chrome River, Concur, and Expensify, the British Columbia Safety Authority selected Chrome River as the best option to:

- Automate the expense management process
- Enforce expense policy compliance
- Increase visibility into company T&E spend
- Have end-user accessibility
- Have transparent pricing/costs

Use Case

The British Columbia Safety Authority uses Chrome River to enable remote work, reimburse non-traveling employees for expenses, reimburse traveling employees for expenses, and to view spend analytics.

The British Columbia Safety Authority found the following Chrome River features as * very valuable*:

- Approval workflow configurability
- Built-in business rules engine
- Ease of Use
- Mobile Capabilities
- Integrations with existing vendors
- System Reliability

When compared to other vendors, The British Columbia Safety Authority ranked Chrome River as **significantly better** on the following features:

- Approval workflow configurability
- Built-in business rules engine
- Ease of use
- Mobile capabilities
- Best-in-class support & training
- System reliability

Results

The British Columbia Safety Authority said they were **very satisfied** with the Chrome River's ability to:

- Reduce errors caused by manual data entry
- Provide better oversight into costs and expenses
- Ensure policy compliance
- Make corporate card reconciliation easier
- Increase employee satisfaction

The British Columbia Safety Authority agreed with the following statements:

- Chrome River's service level and accessibility was an important factor in the decision-making process
- Chrome River's configurability and integrations have given us greater visibility into our business processes
- Chrome River helps by extending our accounting software and ERP capabilities to regulate expense policies
- Chrome River helps us to prevent fraud
- Chrome River gives us the visibility into our business to better manage our cash flow
- Chrome River has improved our ability to reimburse faster
- Using Chrome River has helped us to increase employee satisfaction

By using Chrome River, the British Columbia Safety Authority was able to:

- Save finance teams time so they can focus on more meaningful and strategic work
- Increase productivity by automating mundane, manual tasks
- Improve employee satisfaction and work-life balance
- Reduce stress associated with expense and/or invoice management
- Enable remote work with cloud-based, paperless solutions
- Mitigate risk from fraud

The British Columbia Safety Authority estimates their finance team has saved **5-10 hours per month** since using Chrome River and saw a return on investment in **6-12 months**.

Company Profile

Company:
British Columbia Safety Authority

Company Size:
Medium Enterprise

Industry:
Professional Services

About Chrome River by Emburse

Chrome River is part of Emburse, a global leader in expense management and AP automation solutions. Emburse is trusted by more than 14,000 customers in over 120 countries.

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