

Schiff Hardin LLP sees ROI in less than 3 months

Introduction

This case study of Schiff Hardin LLP is based on a September 2020 survey of Chrome River by Emburse customers by TechValidate, a 3rd-party research service.

Challenges

Before using Chrome River, Schiff Hardin LLP struggled with the following challenges:

- Automate the expense management process
- Enforce expense policy compliance
- Increase visibility into company T&E spend
- Extend ERP Capabilities

Prior to selecting Chrome River, Schiff Hardin LLP used Concur.

Use Case

Schiff Hardin LLP uses Chrome River to reimburse non-traveling employees for expenses, reimburse traveling employees for expenses, and spend analytics.

Compared to the competition, Schiff Hardin LLP rated Chrome River as **best in class** or **significantly better** in the following areas:

- Approval workflow configurability
- Built-in business rules engine
- Credit card reconciliation
- ERP integration
- Ease of use

Schiff Hardin LLP said they **strongly agree** with the following statements:

- Chrome River's service level and accessibility was an important factor in the decision-making process.
- Chrome River's configurability and integrations have given us greater visibility into our business processes.
- Chrome River helps by extending our accounting software and ERP capabilities to regulate expense policies.
- Chrome River helps us to prevent fraud.
- Chrome River has improved our ability to reimburse faster.
- Using Chrome River has helped us to increase employee satisfaction.

Schiff Hardin LLP find the following functionality **extremely valuable** or **very valuable** to their organization.

- Approval workflow configurability:
- Built-in business rules engine
- OCR
- Ease of Use
- Integrations with existing vendors
- System Reliability

Results

Schiff Hardin LLP saw ROI in **under 3 months** with Chrome River.

Schiff Hardin LLP said they were **very satisfied** with the following Chrome River capabilities to:

- Reduce errors caused by manual data entry
- Ensure policy compliance
- Reimburse expenses faster
- Increase employee satisfaction

Using Chrome River has:

- Saved finance teams time so they can focus on more meaningful and strategic work
- Increased productivity by automating mundane, manual tasks
- Reduced stress associated with expense and/or invoice management
- Enabled remote work with cloud-based, paperless solutions
- Mitigated risk from fraud

Schiff Hardin LLP estimates their finance team has **saved 20- 40 hours per month** by using Chrome River.

Company Profile

Company:
Schiff Hardin LLP

Company Size:
Medium Enterprise

Industry:
Professional Services

About Chrome River by Emburse

Chrome River is part of Emburse, a global leader in expense management and AP automation solutions. Emburse is trusted by more than 14,000 customers in over 120 countries.

Learn More:

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