

Chrome River Helps Shine Lawyers Save 20+ Hours/Month

Introduction

This case study of Shine Lawyers is based on a September 2020 survey of Chrome River by Emburse customers by TechValidate, a 3rd-party research service.

“Chrome River has driven accountability for credit card and travel spend. They’ve also reduced loss from unrecovered client disbursements due to a faster card reconciliation process.”

- Alex Scott, Finance Manager , Shine Lawyers

Challenges

Before selecting Chrome River, Shine Lawyers used an ERP Solution and a spreadsheets/manual method to manage their expenses. While they evaluated both Concur and Chrome River to replace this process, they ultimately selected Chrome River as the best choice.

They selected Chrome River to help them:

- Automate the expense management process
- Enforce expense policy compliance
- Increase visibility into company T&E spend
- Improve reconciliation process for corporate cards
- Have end-user accessibility

Use Case

Shine Lawyers primarily uses Chrome River to reimburse non-traveling employees for expenses, reimburse traveling employees for expenses, reimburse non-employee expenses (interview candidates, consultants, other) for expenses and spend analytics.

Shine Lawyers said they find the following Chrome River features and functionality **very valuable** or **extremely valuable** for their organization:

- Approval workflow configurability
- Built-in business rules engine
- OCR
- Credit card reconciliation
- Ease of Use
- Mobile Capabilities
- Support & Training
- Integrations with existing vendors
- System Reliability

In comparison to the competition, Shine Lawyers rated Chrome River **significantly better** or **better** in these areas:

- Approval workflow configurability
- Built-in business rules engine
- Credit card reconciliation
- ERP integration
- Ease of use
- Mobile capabilities
- Best-in-class support & training
- OCR
- System reliability

Results

Shine Lawyers saw a return on investment in **under 3 months** with Chrome River and **strongly agreed** with the following statements:

- Chrome River’s configurability and integrations have given us greater visibility into our business processes.
- Chrome River helps by extending our accounting software and ERP capabilities to regulate expense policies.
- Chrome River has improved our ability to reimburse faster.

Shine Lawyers is **very satisfied** with Chrome River’s ability to:

- Reduce errors caused by manual data entry
- Ensure policy compliance
- Reimburse expenses faster
- Make corporate card reconciliation easier
- increase employee satisfaction

Overall, using Chrome River has helped Shine Lawyers:

- Save finance teams time so they can focus on more meaningful and strategic work
- Increase productivity by automating mundane, manual tasks
- Reduce stress associated with expense and/or invoice management
- Enable remote work with cloud-based, paperless solutions

By using Chrome River, Shine Lawyers estimates their finance team has saved **20- 40 hours per month**.

Company Profile

Company:
Shine Lawyers

Company Size:
Medium Enterprise

Industry:
Legal

About Chrome River by Emburse

Chrome River is part of Emburse, a global leader in expense management and AP automation solutions. Emburse is trusted by more than 14,000 customers in over 120 countries.

Learn More:

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