

Certify Helps Quality Steel Corporation's Finance Team Save 10+ Hours/Month

Introduction

This case study of Quality Steel Corporation is based on an August 2020 survey of Certify by Emburse customers by TechValidate, a 3rd-party research service.

Challenges

Quality Steel Corporation struggled to control their expense management process before selecting Certify by Emburse.

Before using Certify, Quality Steel Corporation's top business challenges were:

- Poor control over employee spend
- No visibility into corporate card reconciliation
- Data errors with the manual data entry process
- Timely submission of reimbursable expenses
- Timely submission of corporate card expenses
- Inability to audit expense reports to ensure policy compliance

Prior to choosing Certify, Quality Steel Corporation used Concur and Spreadsheets (Microsoft Excel).

Use Case

The key features and functionality of Certify by Emburse that Quality Steel Corporation value are:

- Policy control & enforcement
- Expense report creation speed
- InstantAudit (automatic expense audit feature)
- Receipt capture
- Ease of use
- Mobile app
- Best-in-class support & training
- System reliability

Quality Steel Corporation is **extremely satisfied** with Certify's ability to:

- Reduce errors caused by manual data entry
- Increase visibility into spend
- Help ensure policy compliance
- Improve the ability to make data-driven decisions and contribute to business KPIs
- Save time by automating manual tasks
- Provide better oversight into costs and expenses

Results

Quality Steel Corporation achieved the following results with Certify by Emburse:

- Said they saw a return on their investment within 4-6 months.
- Quality Steel Corporation said the following aspects of Certify **better than or significantly better than** compared to other vendors that have been used:
 - Expense report creation speed
 - Credit card reconciliation
 - Ease of use
 - Mobile app
 - Support & training
 - System reliability

Quality Steel Corporation said they agreed or strongly agreed with the following statements:

- Certify helps us automate previously manual work and support a remote workforce
- Certify partners with us in implementing our vision and helping us to achieve our business objectives and strategic goal
- Certify helps us better predict spend
- Certify support is best-in-class
- Certify removes manual work and allows our finance team to be more strategic

Quality Steel Corporation said that using Certify has helped them:

- Save finance teams time so they can focus on more meaningful and strategic work
- Increase productivity by automating mundane, manual tasks
- Reduce stress associated with expense and/or invoice management
- Enable remote work with cloud-based, paperless solutions

Quality Steel Corporation said that their finance team has **saved 10+ hours/month** since they started using Certify.

Company Profile

Company:
Quality Steel Corporation

Company Size:
Medium Enterprise

Industry:
Industrial Manufacturing

About Certify by Emburse

Certify is the leading online spend management solution for companies of all sizes. Organizations worldwide book travel, complete expense reports, and digitize the procure-to-pay process quickly and easily using Certify cloud and mobile applications. For more information about Certify, please call +1 207 773-6100 or visit www.certify.com.

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