

Companion Pet Partners saw a return on investment in under 2 weeks with Certify

Introduction

This case study of Companion Pet Partners is based on an August 2020 survey of Certify by Emburse customers by TechValidate, a 3rd-party research service.

Challenges

The business challenges that led the Companion Pet Partners to evaluate solutions and ultimately select Certify by Emburse:

- Timely submission of reimbursable expenses

Before choosing Certify, Companion Pet Partners used Concur and Spreadsheets.

Use Case

Companion Pet Partners said they were **extremely satisfied** or **satisfied** with Certify's ability to:

- Reduce errors caused by manual data entry
- Increase visibility into spend
- Help ensure policy compliance
- Improve the ability to make data-driven decisions and contribute to business KPIs
- Reimburse expenses faster
- Save time by automating manual tasks
- Provide better oversight into costs and expenses

Companion Pet Partners said they value the following aspects/functionality of Certify:

- Policy control & enforcement
- Expense report creation speed
- instantAudit (automatic expense audit feature)
- Receipt capture
- Ease of use
- reportExecutive (automatic report creation)
- Mobile app
- Best-in-class support & training
- System reliability

Results

Companion Pet Partners achieved the following results with Certify by Emburse:

- Saw a return on their investment within 0-2 weeks.
- Pet Companion Partners said they **strongly agree** to the following statements:
- Certify partners with us in implementing our vision and helping us to achieve our business objectives and strategic goal
- Certify removes manual work and allows our finance team to be more strategic
- Certify helps us automate previously manual work and support a remote workforce

Companion Pet Partners said Certify has helped:

- Save finance teams time so they can focus on more meaningful and strategic work
- Increase productivity by automating mundane, manual tasks
- Improve employee morale and work-life balance
- Reduce stress associated with expense and/or invoice management
- Enable remote work with cloud-based, paperless solutions

Companion Pet Partners' finance team save 2-4 hours/month since using Certify.

Company Profile

Company:
Companion Pet Partners

Company Size:
Medium Enterprise

Industry:
Healthcare

About Certify by Emburse

Certify is the leading online spend management solution for companies of all sizes. Organizations worldwide book travel, complete expense reports, and digitize the procure-to-pay process quickly and easily using Certify cloud and mobile applications. For more information about Certify, please call +1 207 773-6100 or visit www.certify.com.

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