

## Consistently Monitor KPI's with Calabrio ONE

“ Calabrio ONE provides a quick turn around on evaluations so that agents get relevant, up-to-date feedback and constantly monitor KPIs like adherence so that we know who to coach.

— Business Professional, Large Enterprise Health Care Company

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Source: Business Professional, Large Enterprise Health Care Company

**CALABRIO™**

**TechValidate**  
by SurveyMonkey

✓ Validated

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