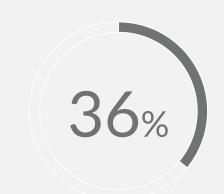
## Outdated Technology is Driving WFO Migration

36% of surveyed organizations purchased Calabrio because they needed to upgrade or refresh their contact center technology.



Source: TechValidate survey of 297 users of Calabrio ONE





