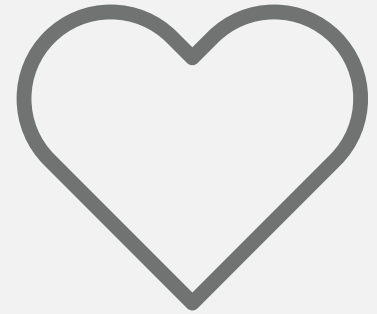


Agents have more flexibility using Calabrio vs. NICE

80% of surveyed customers who previously used NICE agreed their agents now have more flexibility and increased happiness with their schedule since using Calabrio WFM.



Source: TechValidate survey of 15 users of Calabrio ONE

✓ Validated

Published: May. 30, 2023 TVID: ED2-9A6-6F9

CALABRIO[™]

TechValidate
by SurveyMonkey