

## Give Agents Direct Feedback on Every Client Call with Calabrio ONE

“ With Calabrio ONE, agents have received direct feedback and scoring on their performances per each client call.

— IT Professional, S&P 500 Consumer Products Company

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Source: IT Professional, S&P 500 Consumer Products Company

✓ Validated

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**CALABRIO**<sup>™</sup>

**TechValidate**  
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