Improve Agent Coaching While Recording 100% of Calls with Calabrio ONE

We are able to do 100% audio recording and this ability has enhanced our coaching.

Stacey Gehring, IT Specialist, New York Community Bancorp

Source: Stacey Gehring, IT Specialist, New York Community Bancorp

CALABRIO

TechValidate



Validated Published: Sep. 12, 2016 TVID: DB4-521-CDF