

Companies that Replaced NICE with Calabrio Want a Consistent User Experience

98% of surveyed organizations who replaced NICE agree that it is very important for their organization to have the same experience with WFO (same features and functionality) regardless of how it's deployed (on-premises, in the public cloud, etc.).



Source: TechValidate survey of 41 users of Calabrio ONE



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TechValidate
by SurveyMonkey