

Meet the Expectations of Your Customers with the Help of Calabrio ONE

“ Our Call Centers were severely lacking Quality Assurance, but with the implementation of Calabrio ONE we can ensure the support being provided is consistent and meets expectations. Calabrio has also enabled us to schedule agents, track their statuses, and trend our call center needs.

— IT Manager, Educational Institution

Source: IT Manager, Educational Institution

✓ Validated

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CALABRIO™

TechValidate
by SurveyMonkey