

## Calabrio Customer Testimonial

“ Calabrio WFM has enhanced our ability to see the peaks and valleys of our call volume and thus has allowed us to tailor our staffing accordingly. We are also better able to track adherence.

— Business Professional, State & Local Government

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Source: Business Professional, State & Local Government

✓ Validated

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**CALABRIO**<sup>™</sup>

**TechValidate**  
by SurveyMonkey