

## Improve Agent Training with Calabrio ONE

“ We have been able to greatly increase the amount of agent evaluations we are doing with Calabrio ONE. We’re increasing our training to address issues presented by the evaluations.

— Business Professional, Medium Enterprise Insurance Company

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Source: Business Professional, Medium Enterprise Insurance Company

**CALABRIO™**

**TechValidate**  
by SurveyMonkey

✓ Validated

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