

Improve Quality, Efficiency, and Scheduling of Resources with Calabrio ONE



4/5 Stars

How our organization uses Calabrio ONE:

“ We use the software to record calls (audio and video), review the calls for quality and escalations, as well as schedule our technicians.

Would you recommend Calabrio ONE?

“ Yes, Calabrio provides the tools necessary to improve quality, efficiency, and scheduling of resources.

Source: IT Systems Analyst, Large Enterprise Health Care Company

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TechValidate
by SurveyMonkey