

Unity Health Plans Insurance Became a Leader in Customer Satisfaction with Calabrio ONE

“ Calabrio gives us real-time feedback and averages that let them know how they are doing for any given period of time. This has allowed us to maintain a 95% customer satisfaction level in an industry known for a low 80% level.

— Scott Byl, Engineer, Unity Health Plans Insurance Corporation

Source: Scott Byl, Engineer, Unity Health Plans Insurance Corporation

CALABRIO™

TechValidate
by SurveyMonkey

✓ Validated

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