

Analyze Agent Performance with Calabrio ONE

“ Calabrio, with Cisco, has been very helpful for our supervisors and agents in their coaching. Agents can actually analyze their performance and see how they are doing.

— Business Project Manager, State & Local Government

Source: Business Project Manager, State & Local Government

✓ Validated

Published: Sep. 12, 2016 TVID: AFB-D62-F74

CALABRIO[™]

TechValidate
by SurveyMonkey