

## The Aerospace Industry is Embracing the Contact Center in the Cloud

50% of surveyed Aerospace & Defense organizations will deploy their WFO solutions 100% in the cloud in the next 12 months.



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Source: TechValidate survey of 2 Aerospace & Defense users of Calabrio ONE

**CALABRIO™**

**TechValidate**  
by SurveyMonkey

✓ Validated

Published: Sep. 21, 2016 TVID: AAF-F92-525