

Agents Crave Flexibility

“ Schedule flexibility is very important to our staff. This has helped morale tremendously as well as helping to keep us financially responsible. Real-time availability to metrics has allowed for immediate agent self-healing.

— Cindy Durocher, Business Analyst, Paychex, Inc.

Source: Cindy Durocher, Business Analyst, Paychex, Inc.

✓ Validated

Published: Jul. 20, 2018 TVID: A26-AD5-136

CALABRIO[™]

TechValidate
by SurveyMonkey