

## Improve Scheduling and Staffing Efficiency with Calabrio ONE

“ Our Calabrio solution has made our contact center far more efficient through proper staffing. The ability to graph trends allows us to proactively inform our customers of patterns that affect their business, many of which they were unaware existed.

— Don Barber, IT Supervisor, Vision Net Inc.

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Source: Don Barber, IT Supervisor, Vision Net Inc.

✓ Validated

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**CALABRIO**<sup>™</sup>

**TechValidate**  
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