

Lower Call Times and Increase Customer Satisfaction with Calabrio ONE

“ Calabrio has helped us lower call times by seeing where some calls were taking longer than others. Calabrio has also helped increase our customer satisfaction by showing our agents where they were falling short of expectations.

— IT Administrator, Medium Enterprise Real Estate Company

Source: IT Administrator, Medium Enterprise Real Estate Company

✓ Validated

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CALABRIO[™]

TechValidate
by SurveyMonkey