Organizations that Replace Genesys with Calabrio Want a Consistent User Experience Across Delivery Models

100% of surveyed organizations who replaced Genesys agree that it is very important for their organization to have the same experience with WFO (same features and functionality) regardless of how it's deployed (on-premises, in the public cloud, etc.).

100%

Source: TechValidate survey of 5 users of Calabrio ONE

CALABRIO™ **TechValidate** by SurveyMonkey

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