

Agent Engagement Benefits Seen with Calabrio

“ We’ve seen greater agent adherence to their schedule, which has resulted in happier agents. They know what their day looks like, which leads to better interactions with customers.

— Operations Manager, Medium Enterprise Insurance Company

Source: Operations Manager, Medium Enterprise Insurance Company

✓ Validated

Published: Nov. 26, 2018 TVID: 93E-7CB-C78

CALABRIO[™]

TechValidate
by SurveyMonkey