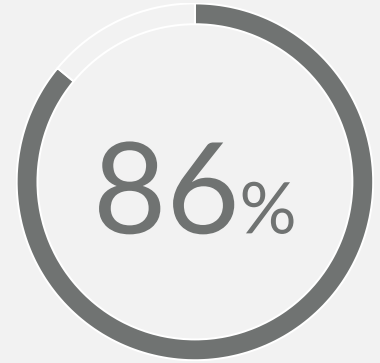86% of surveyed customers said they have been able to drive greater brand compliance by agents using Calabrio QM compared with their prior vendor, NICE.

86%

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