

## Calabrio is the Tool Needed to Manage Quality

An IT Manager of a membership organization would be likely to recommend Calabrio ONE for this reason:

“Calabrio ONE works well, offers good support, and provides the tools that most call centers need to manage quality.



Source: IT Manager, Membership Organization

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**CALABRIO**™

**TechValidate**  
by SurveyMonkey

Based on a response of 8 to the question “On a scale of 0-10, how likely would you be to recommend Calabrio ONE?”