

## Benefit the Entire Organization with Calabrio

“ We have been able to efficiently coach agents on specific trends and are currently leveraging the software on behalf of other areas of the company (i.e. service centers) in hope of having a positive impact on customer experience and on cost savings.

— Line of Business Manager, S&P 500 Consumer Products Company

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Source: Line of Business Manager, S&P 500 Consumer Products Company

**CALABRIO™**

**TechValidate**  
by SurveyMonkey

✓ Validated

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