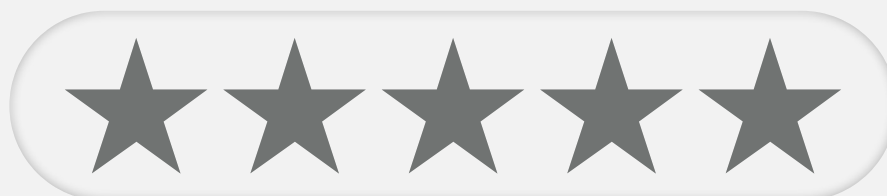


## 10 out of 10: Calabrio “Is Always Working to Improve Their Software per Customers Requests”



5/5 Stars

How our organization uses Calabrio ONE:

“ We record 100% of phone calls, plus screen capture for the contact center. We use WFM to schedule and forecast to make sure the schedules align with our peaks and valleys of call volume throughout the day.

Would you recommend Calabrio ONE?

“ Yes. Calabrio has fantastic support, is easy to use, and is always working to improve their software per customers requests.

Source: Operations Manager, State & Local Government

✓ Validated

Published: May. 6, 2016 TVID: 7A5-31F-99A

**CALABRIO**<sup>™</sup>

**TechValidate**  
by SurveyMonkey