

“Calabrio has allowed us to have a more efficient call center...”

“ Calabrio has allowed us to have a more efficient call center in regards to scheduling and engaging agents, who appreciate having quality scores available for them to view.

— Lisa Gomez, Operations Manager, Broadway Bancshares

Source: Lisa Gomez, Operations Manager, Broadway Bancshares



Published: Nov. 26, 2018 TVID: 77F-3C9-84E

CALABRIO™

TechValidate
by SurveyMonkey